

LOCAL Transit receives funds from Sections 5310 and 5311 of the Safe, Accountable, Flexible and Efficient Transportation Equity Act-A Legacy for Users (SAFETEA -LU) through The Kentucky Transportation Cabinet.

## ***HANDBOOK FOR RIDERS***

### **Oldham's Public Bus**

Say Opie for short!  
Maybe you'll see Aunt Bea or  
Floyd's Barber Shop when  
you're on the bus !

**HDB**  
*Service Group, Inc.*

#### **Oldham's Public Bus**

412 East Main Street  
LaGrange' Historic Train Depot

502 222 6400 (phone)  
502 222 6414 (fax)

[www.hdbservicegroup.com](http://www.hdbservicegroup.com)

OPIE takes you to the grocery store, pharmacy and other places you want to go!

**Operated by The HDB Service Group, Inc.**  
**1025 Sanibel Way, Suite E**  
**LaGrange, KY 40031**  
**(502) 222-6400**

**[www.hdbservicegroup.com](http://www.hdbservicegroup.com)**

**Enriching Lives. Dedicated to Service**

## General Information

**Opie** is fixed route transportation with stops throughout LaGrange and Buckner, KY. Stops are specified on written schedules available in print or online at [www.hdbservicegroup.com](http://www.hdbservicegroup.com)

Fixed route means the bus follows a circular route that stops at the same place at the same time each hour.

**Opie** operates lift equipped vehicles accessible for people who use wheelchairs. There are no kneeling nor ramp equipped vehicles in the fleet.



Rides cost \$1.00 each. People 65 and over pay 50¢ and children under 3 ride free with a parent.

If you can't find the answer to your question in this handbook, just call (502) 222-6400 for more help.

HDB Service Group, Inc. and Oldham's Public Bus do not discriminate on the grounds of race, color, creed, genetic information, sexual orientation, national origin, gender, age or disability. The entities ensure equal access to services & post information on the busses in English and Spanish.

***REMEMBER. DON'T LITTER!  
IF YOU DON'T WANT THIS BOOKLET. PASS IT ON.  
DON'T THROW IT ON THE GROUND!!***

### Notes:

- Riders are expected to be respectful and follow bus rules.
- LOCAL reserves the right to suspend service to riders whose personal hygiene may endanger the health of others.
- Service animals are welcome on LOCAL.
- Grocery or shopping bags are limited to the number riders can safely hold on the seat with them.

**Can I ride in my power chair?**

Power chairs are welcome on Opie provided the combined weight of the rider and the power chair does not exceed lift capability. Powerchair users should call (502) 222-6400 prior to riding the bus for the first time.

**Can I get on the bus between stops?**

Yes, as long as you are on the bus route. Do not stand in the roadway, but stand so the driver can see you, flag down the bus and get on. It helps if you call (502) 222-6400 prior to the first time you want to get on the bus so we can alert the driver.

**How do I complain?**

Riders have the right to make complaints regarding LOCAL Transit operations. Each complaint must be made in writing, signed, dated and sent to The HDB Service Group, Inc. offices before the complaint process begins.

**More questions? Call (502) 222-6400**

**Passenger Rules & Regulations**

*Our riders are important to us. We will do everything possible to ensure every person is treated with courtesy and respect. We pledge to operate a safe, efficient and on-time transit system.*

**Who can ride?**

Anyone can ride Opie. The general public as well as people using wheelchairs or walkers are welcome to board the bus.

**Where can I go?**

You can use Opie's 2 routes to access grocery stores, pharmacies, government services, banks and many other places. The RED route has 19 stops in LaGrange *only*. The GREEN route connects LaGrange and Buckner.

**When can I ride?**

Monday—Friday 6 a.m.- 5:30 p.m.

**When is Opie closed?**

Saturday & Sunday  
10 Holidays per year

**When Opie's office open?**

Monday—Thursday 8a.m.- 4 p.m.  
Friday—Closed, but phones are monitored

**What is the cost?**

Adults \$1.00  
 People 65 & over 50¢  
 Children under 3 ride free with a parent  
 Fares must be paid in cash. Drivers do not give change.

**What is a deviation?**

Deviations are temporary route changes for people who are unable to get to a regular bus stop. Deviation pick-ups must be within 3/4 of a mile from a regular stop.


**How do I schedule a deviation?**

Call (502) 222-6400 at least 24 hours in advance of the desired deviation. Opie reserves the right to limit the number of daily deviations.

**How do I read the schedule?**

Find the stops on the left side. Run your finger across to the right and read the time the bus stops there. The bus will be at the stop at the same time every hour.

<b>STOPS</b>	<b>TIMES</b>				
XYZ Store	11:02	12:02	1:02	2:02	3:02



**Oldham's Public Bus**

**What happens in bad weather?**



Drivers are trained how to react to inclement weather. Daily and hourly safety assessments are made when icy or slick conditions occur. Rider safety is Opie's primary consideration when making decisions regarding bus operations.

**How long is the bus route?**

Each route is an hour long. Every half hour there will be a Red Route bus or Green Route bus at Wal-Mart, Kroger, Save-A-Lot, Baptist Hospital Northeast, Oakview Apts, Shepherd of the Valley, Cedar Court Apts.

**How do I get to work?**

Employment transportation is provided from Monday—Friday. 6 - 8 a.m. and 4:45 - 5:30 p.m. **or** just use the bus to go to work anytime during regular hours.

**What is the driver's job?**

Drivers are responsible for the safe operation of the bus. They must also provide courteous, on-time and efficient service. Drivers are not escorts and do not load or unload parcels of any kind.